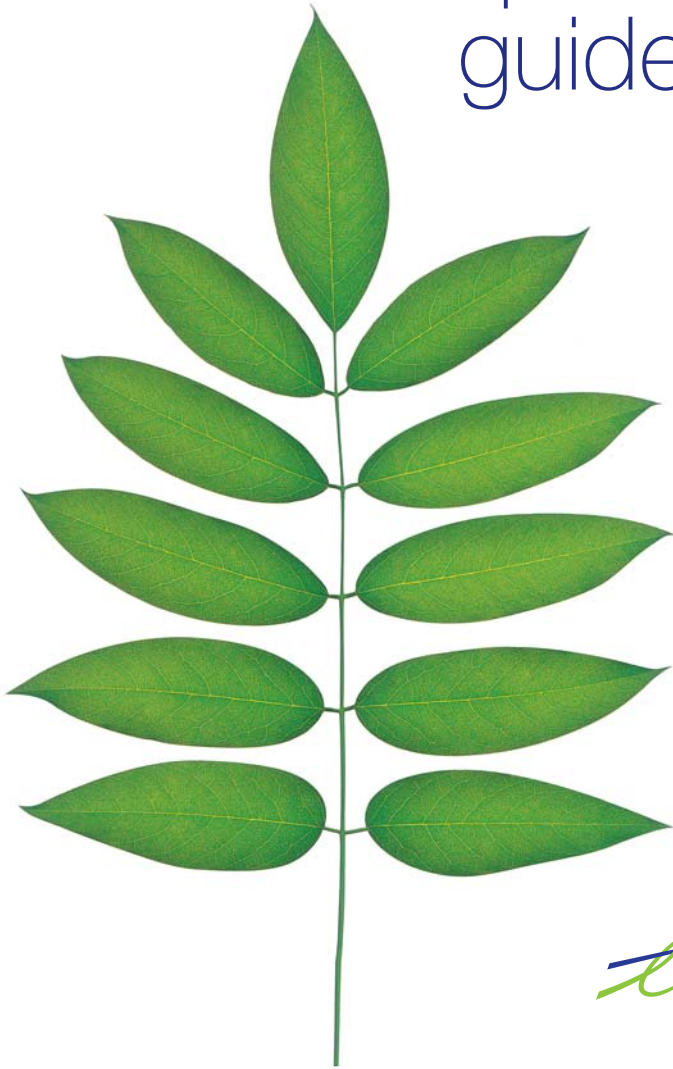


# quick install guide



# installing TELUS High Speed is as easy as 1,2,3

## 1 check your kit components

Please ensure that you have all of the kit components before you start:

- 1 High Speed modem
- 1 external AC power adapter
- 1 yellow Ethernet cable
- 1 grey phone cable
- 1 telephone jack splitter
- 4 microfilters
- 1 quick install guide (QIG)
- 1 TELUS Install Wizard CD (included in the quick install guide)
- 1 TELUS eCare® guide

Attention Macintosh Intel Core Duo users:  
please phone **310-TECH (310-8324)** for assistance in setting up  
your high speed service.

## 2 order TELUS High Speed

If you have not ordered your TELUS High Speed, call 310-4NET (310-4638) or visit [telus.com/highspeed](http://telus.com/highspeed)

Please write in the space below the username and password that you were given when you ordered TELUS High Speed. You will need both to set up High Speed on your computer.

TELUS Username: \_\_\_\_\_

TELUS Password: \_\_\_\_\_

## 3 insert the TELUS Install Wizard CD

To configure your computer for TELUS High Speed, please insert your TELUS Install Wizard CD into the computer you want to set up and then follow the instructions. Please have your TELUS username and password ready. The TELUS Install Wizard will provide instructions on how to connect your modem.



# we're here to help

## technical support



- Click on the TELUS eCare icon located on your Desktop for immediate technical assistance. TELUS eCare helps you analyze and fix problems you may experience. Please refer to the enclosed TELUS eCare guide.
- Call the TELUS Help Desk at 310-TECH (310-8324)

## questions about your account

- Call 310-4NET (310-4638)
- Visit [telus.com/internetfeedback](http://telus.com/internetfeedback)

## manage your account online

Sign up at [telus.com/register](http://telus.com/register) to view your account details and services. Then sign up at [telus.com/ebill](http://telus.com/ebill) to:

- Enjoy convenient and secure online access to your TELUS bill
- View and pay your TELUS bill online
- Set up a pre-authorized payment plan