

# quick install guide



## installing TELUS high speed is as easy as 1, 2, 3

### 1 ► gather your QuickConnect™ kit contents

Your QuickConnect™ kit contains the following:

- 1 Quick Install Guide (QIG)
- 1 TELUS Install Wizard CD (attached here beside step 3)
- 4 Microfilters
- 1 Phone line adapter
- 1 D-Link DSL-300G external high speed modem
- 1 **Blue** Ethernet cable (RJ45 to RJ45)
- 1 External AC power adapter
- 1 Modem manual
- 1 **Black** phone cable (RJ11 to RJ11)
- 1 TELUS eCare™ guide

### 2 ► order your high speed

If you have not already done so, please call us at 310-4NET (310-4638) to order your high speed Internet service.

Please remember to note the **username** and **password** you are given when ordering the service. You will need both when registering your high speed Internet service.

For future reference, record your username and password below.

username: \_\_\_\_\_

password: \_\_\_\_\_

### 3 ► insert your TELUS Install Wizard CD

Please insert your TELUS Install Wizard CD and follow the instructions to configure your computer for TELUS high speed Internet service.

Please have your username and password ready.




## we're here to help

### Having problems setting up your high speed service?

TELUS high speed support specialists can help get you online ...fast.

- Call 1-866-64SETUP (1-866-647-3887)

### Need fast and reliable troubleshooting help?

- Let TELUS eCare\* be your first stop for technical support, simply double-click on the eCare icon located on your desktop. 
- Visit [telus.com/ecare](http://telus.com/ecare) ■ Call 310-TECH (310-8324)
- Visit [telus.com/internethelp](http://telus.com/internethelp)

### Do you have questions regarding your account or billing?

- Call 310-4NET (310-4638) ■ Visit [telus.com/internetfeedback](http://telus.com/internetfeedback)

### Want to learn more about TELUS high speed Internet service?

- Visit [telus.com/highspeed](http://telus.com/highspeed)

### Need D-Link technical support?

- Call 1-866-354-6547 ■ Weekdays: 9 am – 9 pm (PST)
- E-mail [support@dlink.ca](mailto:support@dlink.ca) ■ Weekends: 8 am – 4 pm (PST)
- Visit <http://support.dlink.ca>

\* TELUS eCare is compatible with Windows 98 SE/ME/2000/XP.  
TELUS shall not be liable for loss or damage of any kind arising from use of the TELUS Internet services or use of any hardware, software or information supplied by TELUS in connection with such services.