

quick install guide

read me first



 **TELUS**
the future is friendly®

welcome to TELUS High Speed

It's easy to get started:

1 Insert the Install Wizard CD into the computer

- Please don't connect any hardware until prompted by the Install Wizard.

2 Follow the instructions on the CD

- You will need the TELUS username and password given to you when you ordered your service.

Username: _____

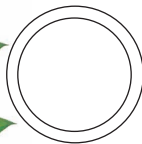
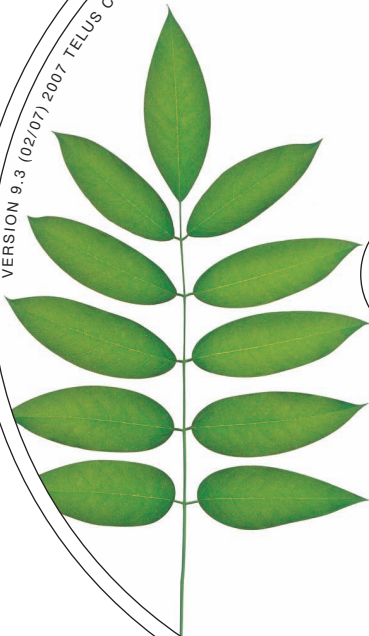
Password: _____

3 If adding additional computers

- Insert the Install Wizard CD in the computer you want to connect to TELUS High Speed and follow the instructions.
- When you are asked, select **additional computers**, then indicate how the computers will be connected; **wired** or **wirelessly**.
- Your computer network settings will be saved as a text file named `TELUS_network_settings` in the **My Documents** folder on your computer.

insert the TELUS Install Wizard CD

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TELUS
Install Wizard

CD d'auto-installation
TELUS



we are here to help

eCare

Available 24/7, TELUS eCare is an automatic desktop support tool that is installed with your High Speed Internet service. It helps you identify and repair problems that may be affecting your high speed connection. Immediate technical assistance is available on your desktop by clicking on the eCare icon.

help desk

Call 310-TECH (310-8324).

account questions

Visit telus.com/internet or call 310-4NET (310-4638).

manage your account online

Sign up at telus.com/register to view account details and services.

notes and settings

additional computers

Each additional computer you wish to connect to your network requires a network interface card. Network interface cards are not included in this package.

wireless networking

Wireless network card settings must match your computer network settings. Settings can be changed in the **Home Networking** section of eCare.

your TELUS settings

In case you need your TELUS email settings in the future, please refer to the following details:

- Incoming IMAP server: `imap.telus.net`
- Outgoing SMTP server: `smtp.telus.net`