

TELUS Cloud Services



Today's business issues.

People depend on your business. Customers, employees and business partners expect you to deliver services – applications, communication, data storage and more – whenever and wherever they need them. The challenge is to get real business value out of IT investments so that you improve competitiveness and enhance the experience for all stakeholders. Companies and organizations of all sizes are finding the solution in cloud services. Instead of having to buy, run, and maintain the components of an IT infrastructure, a simple subscription to the appropriate cloud service meets their evolving business needs.

Agility and value for your business.

With TELUS Cloud Services™, your business has on-demand network access to shared pools of configurable computing resources for computing, collaboration and communication. These resources can be rapidly provisioned and easily scaled up or down. With this model, heavy expenditures on IT assets become a thing of the past. Instead, spending is tied to value and reflects your requirements for scale, security and functionality. Our flexible, end-to-end capabilities in managed infrastructure translate into agility and efficiencies for your business.

TELUS offers a suite of cloud services that address the complete range of business needs. Rent server hardware capacity for online data storage or computing tasks. Access online development environments to create and test programs. Acquire collaboration and customer interaction capabilities that can be rapidly deployed and scaled to match your requirements. TELUS advisors have the experience and expertise to help frame your decision-making around cloud services.

A trusted partner is critical.

Not all cloud service providers are equal. TELUS is Canada's largest hosting provider – operating eight state-of-the-art, SAS-70-certified data centres in Canada equipped with enterprise-class servers, storage, and software – supported by an advanced, nationwide network infrastructure and redundant Internet backbone links. Our data centres and network are owned and operated by TELUS, backed by a team of close to 1,000 certified professionals following ITIL best practices to achieve unsurpassed reliability and security. We are proud to offer the only fully Canadian cloud solution.

TELUS is committed to security and privacy – as part of our corporate culture and as top priorities with all TELUS services. As a service provider for governments, financial services firms and healthcare organizations nationwide, we have an established track record in security and privacy. We make ongoing investments in areas such as PCI compliance and TELUS Security Labs, a leading provider of security research to over 50 of the world's premier security product vendors. Our services adhere to Canadian rules and regulations. We are also committed to maintaining our lead in cloud services by making significant investments and strategic partnerships with vendors and university researchers.

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Leverage our flexibility and choice to get the right solution.

Your business is unique. By leveraging the flexibility and choice of TELUS Cloud Services, you can cost-effectively create and manage computing, collaboration and communication environments to gain the functionality and scale you require. These services are designed to add immediate business value and evolve as your needs change.

| TELUS CLOUD SERVICES | BUSINESS USE EXAMPLES |
|----------------------|--|
| Computing | <ul style="list-style-type: none"> ■ On-demand, ready-to-go computing resources for both short-term use and continued growth |
| Storage | <ul style="list-style-type: none"> ■ Backup critical business data for reliable recovery ■ Cost-effective storage of distributed web content |
| Development platform | <ul style="list-style-type: none"> ■ Easy development of applications across mobile devices ■ Rapidly create rich and scalable web content with cloud storage |
| Collaboration | <ul style="list-style-type: none"> ■ Integrated management of communication devices with business email, conferencing and document sharing for improved productivity ■ Secure exchange of documents with legally-binding digital signatures to reduce paper-based administration |
| Customer experience | <ul style="list-style-type: none"> ■ Enable call centre agents to work from home offices or remote locations ■ Seamless integration with customer service representatives for customers seeking information on sophisticated products and services |
| Security | <ul style="list-style-type: none"> ■ Carrier-grade end-to-end security from user devices through networks and servers ■ Range of products and services include secure connectivity (VPN), authentication services (anti-fraud), intrusion detection and prevention, vulnerability management, and email and web content security |
| Advisory services | <ul style="list-style-type: none"> ■ TELUS specialists can help you select the cloud service that will maximize business impact, and assist with the implementation of cloud platforms at your premises or at a TELUS data centre ■ TELUS Security Consultants can help you reach your governance, risk and compliance objectives as well as conduct threat and risk assessments of your cloud-based network to ensure your data is secure |

GET THE BEST FOR YOUR BUSINESS.

Do more with TELUS solutions. Connect with us today and we'll show you how.
Contact your dedicated TELUS Account Executive for more information.